

eMeeting.net Product Definition

Overview

Through eMeeting.net, conference calls can now be easily and quickly set up using a Web browser. Anyone can build a "Meet Me" conference at any time, allowing up to 30 people to interact and thousands to listen. eMeeting.net is a true convergence product: Conference participants may join via telephone or the Internet. eMeeting.net is fully functional and handling traffic for alpha test customers. Full product release is scheduled for August.

Current Features

- ☐ Telephone and Internet callers interact simultaneously
- ☐ Toll free telephone access
- ☐ Internet callers join conferences via Microsoft NetMeeting
- ☐ Credit card billing or Corporate account
- ☐ Start time, length, number of callers, and password
- ☐ Email instructions and confirmation
- ☐ Touchtone muting
- ☐ Entry and exit tones

Pending Features

- ☐ Talk or listen only modes
- ☐ Email confirmation to each participant
- ☐ Address book with Microsoft Outlook integration
- ☐ Breakout sessions, muting, forced disconnect, & Q&A
- ☐ Conference recording and archive
- ☐ Web browser moderator/operator controls
 - ☐ See each participant connect, disconnect, and talk
 - ☐ Mouse click mute, move to break-out session, or remove from conference

Additional Planned Features

- ☐ Pager alert
- ☐ Add participant via Dial Out mode
- ☐ Telephone set up for registered accounts
- ☐ Pre-recorded message play on demand

Technical Information

eMeeting.net is a multi node, turnkey system housed in an industrial rack mount chassis. All hardware and software is packaged as a platform. The primary system components are the File Server, Web Server, PSTN Voice Node(s), and the Conference/VOIP Node. eMeeting.net uses Dialogic telephony hardware. eMeeting.net operates on Microsoft Windows NT and Novell Netware. The system is scalable from 48 ports up to hundreds of ports. PSTN telephony resources and VOIP Internet telephony resources may be scaled independently. eMeeting.net handles hundreds of simultaneous individual conferences depending on the hardware deployed. eMeeting.net is available.

Benefits

End users benefit from an easy to use and low cost system with new features giving them more control over their audio conferences. Carriers benefit from added revenue minutes.

Meet Me

A Moderator or Operator informs participants of the toll free, toll number, or Internet address. Participants call the number or enter the URL; enter the conference code and optional access code. Web participants use a web address to either listen or participate.

Dial Out

The Moderator simply dials in, enters the conference access code and control code, and then dials the telephone numbers of all participants, both domestic and international. Participants are allowed to talk or be placed on hold until the Moderator assembles the complete group. No method currently exists to allow Web participation except through Meet-Me methods.

Combination

Both dial in and dial out call types may be combined on one conference.

Features:

Operator Support (optional)

There is no additional charge when the conference owner uses the Web interface to control and schedule the conference. An Operator will be supplied at an additional charge on request.

Notification methods

Email notification –(no additional charge).

Fax notification (optional additional charge)

Operator Call notification (optional charge)

Address Book

Registered conference owners are allowed to maintain an address book of participants as part of the Web page scheduler. Interface to Microsoft's Outlook program supported.

Accounting Codes

Supplemental Account Codes are allowed at no additional charge. Accounts may input up to five digits under the category of Account Codes for each conference, to allow for internal accounting purposes.

Lecture Mode/Listen Only

A moderator or operator is allowed to mute conferees during all or part of the conference using the Web interface – at no additional charge.

Sub-conferencing

At no additional charge, the moderator, or operator may allow conferees to break out into sub-conferences. The operator, moderator, or individual conferees may request the breakout using Touch Tones™.

Conference Recording

Any conference may be recorded at an additional charge. A cassette tape of the conference may be ordered at an additional charge. Conference recordings are available for playback to callers at an additional charge. Conference recordings may also be converted to a wave file and delivered to the conference owner at an additional charge, or made available for playback on the Web site.

Transcription Services (optional)

Transcription services are provided at an additional charge for Recorded conferences. Higher charges apply for non-English versions.

Password Security

Entry into a conference limited to PIN access.

Question & Answer Sessions

Conferees are allowed to talk only when recognized by the moderator or operator. A conferee 'raises' his or her hand using Touch Tones™.

Automated Polling (optional)

Conferees are allowed to vote yes or no by using Touch Tones™. A message is played to the Moderator that gives the poll result. Confirmed results via email may be ordered at an additional charge.

Lockout Mode/Security

At any time during the conference, the operator, moderator or conference owner may block entry.

Add Participants (optional)

Provided resources are available, additional conferees may be added to a conference at any time

Participant Count

The operator, moderator, or conference owner may ask for the number of conferees present in the session. The system will return a value by playing a message. Using the Web control interface, the moderator may see at a glance who is and who is not in the conference.

Chairperson/moderator Features

Line Mute – An operator, moderator, or conference owner, may mute conferees either individually or in mass, at any time. This function works best using the Web control interface.

Operator Alert

The Operator, moderator or conference owner may be alerted by conferees using Touch-Tone™.

Announcements and message play (optional)

Pre-recorded announcements and messages may be played back to conferees at any time under the command of an Operator, moderator, or conference owner.

Entry and Exit tones (no charge option)

When participants enter or leave, a tone will sound. The moderator, operator, or conference owner may select this feature.

Individual Conferee Code

This option allows the conference owner to specify individual entrance codes, thus providing an audit trail for participation, plus an easy method for roll call.